



Introduction

Product Release Note: Caledonian Sleeper – Room Bookings

For Partners Using: Global API & Agent Tool

Summary: Caledonian Sleeper room and berth fares are available in both Global API and Agent Tool, enabling partners to book premium overnight accommodation between London and Scotland.



What's new?

Update: New Feature

Partners can now access room and berth accommodation on Caledonian Sleeper bookings. This includes Classic Rooms, Club Rooms and Double Rooms in addition to seated sleeper fares.

Why we're excited about it

Caledonian Sleeper operates key overnight routes between London and Scotland. This added choice of overnight fares strengthens our comprehensive UK rail offering, giving business travellers another alternative to short-haul flights.

By offering Caledonian Sleeper fares, we're strengthening our ability to support TMCs managing key corporate accounts who rely on overnight services.





How will it benefit you and your customers?

Key benefits include:

- Agents can now book all Caledonian Sleeper fares directly within Agent Tool
- Access to premium overnight rooms for corporate travellers
- Improved duty-of-care with full passenger and allocation visibility
- Stronger UK rail offering for RFPs and corporate retention
- Increased competitiveness versus air on London-Scotland routes

Result: A more complete UK rail solution and improved traveller experience.

Where is it available?

Rollout: Agent Tool and Global API

Markets: Caledonian Sleeper (London – Scotland)

Environments: Available in production

How to use this feature – Agent Tool

1

Start a new booking in Agent Tool
Select Caledonian Sleeper service

2

Select your room type
Look for the 'Classic', 'Club', and 'Double' now available

3

Enter passenger details
Such as traveller name, contact number and email

4

Click "Confirm"
And complete the booking



How to use this feature – Global API

Add the sleeper fares flag to your search request:

```
"searchOptions": {  
  "sleeperFares": true  
}
```

When enabled:

- Room-based Sleeper products are returned
- Fares are sourced from live operator inventory
- Accommodation appears alongside seated options

If not enabled:

- Sleeper journeys still appear
- Only seated sleeper fares (SSJ) are returned

Post booking:

- Room and berth allocation details are returned in the **Get Itinerary** response
- Allocation data is available in the *spaceAllocations* block

No commercial change is required.

Partner FAQs

Are Sleeper services available by default in Agent Tool

Yes. All Caledonian Sleeper fares are selectable within the UK booking flow

Do API partners need to take action?

Yes – you must enable “sleeperFares”: true to receive room and berth fares

Is there any commercial change?

No. This is a functionality enhancement only

Which rooms are First and Standard class?

In rail terms, Club and Caledonian Double rooms are First Class and Class rooms and seats are Standard Class.

Are rooms private?

Yes, passengers never have to share with a stranger. All rooms have secure hotel key style access.



Need Support?

For help implementing this feature, please visit our dedicated **Service Desk**.
<https://tpssupport.trainline.com>

Caledonian Sleeper Documentation:

<https://trainline.freshservice.com/support/solutions/articles/52000138132>