

Your Caledonian Sleeper booking Reference:

Your Replacement booking reference (if any):

Your Details

Title:

First Name:

Last Name:

Address:

Town:

Postcode:

Telephone number:

Alternative contact number:

E-mail Address:

Please ensure your tickets are included with this form, we are unable to process your refund without the tickets. Please note we can only process tickets valid for a refund and bought from www.sleeper.scot. We must receive your application form by 12 noon prior to the day of travel. Customers are responsible for refund applications that are lost in the post, so we recommend you return tickets to us using Royal Mail Recorded delivery.

For more details or help with your refund application form, please see our website: www.sleeper.scot

About your ticket

Reason for refund:

If your train was delayed, how long was this for?

Reason for refund:

Date:

Signature of Applicant:

Once completed, please post to:
Caledonian Sleeper Refunds
1 Union Street Inverness IV1 1PP

Remember to include your tickets and any supporting documents.
What happens next? Our Refunds team will be in touch by phone or email regarding the status of your refund.